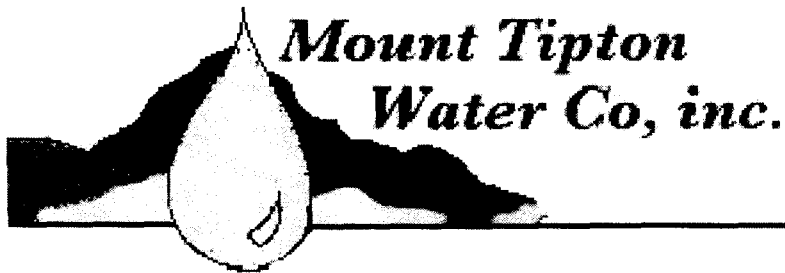




0000158655



RECEIVED

2014 DEC 12 A 9:22

AZ CORP COMMISSION
DOCKET CONTROL

15996 Ironwood Drive,
P.O. Box 38
Dolan Springs, AZ 86441
928-767-3713 Fax: 928-767-3053

December 10th, 2014

Compliance Department
Arizona Corporation Commission
1200 W. Washington St.
Phoenix, AZ 85007

ORIGINAL

Re: Docket W-02105A-13-0415 Decision 74755

The Company is filing this Water Waste Investigations and Information Tariff as one of the 5 BMPs ordered as a compliance item in this docket, along with a cost projection and description of any anticipated benefits.

We routinely notify customers if we notice there is an issue with unintended usage or a leak. It is in our interest to do this as customer leaks can cause a drop in the storage tank levels.

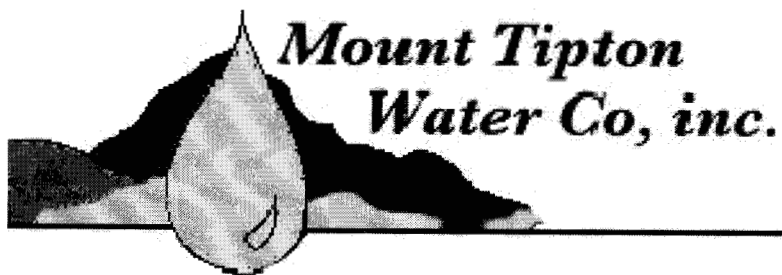
Please let me know if you have any questions.
Respectfully,

Michelle Sharp
(formerly Michelle Monzillo)
Business Administrator
Mt. Tipton Water Co.

Arizona Corporation Commission
DOCKETED

DEC 12 2014

DOCKETED BY



15996 Ironwood Drive
P.O. Box 38
Dolan Springs, AZ 86441

Projected Yearly Cost of Water Waste Investigations and Information BMP

Water Waste Investigations and Information Tariff – BMP 3.8

Tariff

Ink & paper cost \$20.

Postage \$10.

Investigation

Labor cost \$300.

Recordkeeping

Labor cost \$50.

Projected Yearly Total= \$350.

MT TIPTON WATER CO. INC.

Company: _____

Decision No.: 74755

Phone: 928-767-3713

Effective Date: 12/10/2014

Water Waste Investigations and Information Tariff – BMP 3.8

PURPOSE

A program for the Company to assist customers with water waste complaints and provide customers with information designed to improve water use efficiency (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.8: Water Waste Investigations and Information).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission specifically R14-2-403 and R14-2-410 and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall handle water waste complaints as calls are received.
2. Calls shall be taken by a customer service representative who has been trained to determine the type of water waste and to determine if it may be attributed to a leak or broken water line.
3. The Company shall follow up on every water waste complaint.
4. Upon request by the customer or when the Company determines it is warranted, a trained Field Technician shall be sent to investigate further and notify the responsible party of the waste and offer assistance and information to prevent waste in the future.
5. A letter of enforcement will be issued to customers with water running beyond the curb and/or off the customers property due to such things as, but not limited to, backwashing of pools, broken sprinkler heads, and over watering of lawns beyond the saturation point.
6. The same procedures outlined above in item #4 will be followed in the event of a second violation. Termination of service may result in the event of the third violation within a 12 month period. In the event of a third violation the customer's service may be terminated per Arizona Administrative Code R14-2-410C, R14-2-410D and R14-2-410E (applicable service reconnection fees shall apply).
7. The Company shall record each account and each instance noted for water waste, the action taken and any follow-up activities.
8. Subject to the provisions of this tariff, compliance with the water waste restriction will be a condition of service.
9. The Company shall provide to its customers a complete copy of this tariff and all attachments upon request and to each new customer. The customer shall abide by the water waste restriction.
10. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.